



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: \_\_\_\_\_  
Statement Date: 02/09/2024  
Due Date: 03/01/2024

## Service For:

KENDRA JUST  
3974 CIARLO LN  
VACAVILLE, CA 95688

## Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
Phone: 1-800-743-5000  
[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

## Ways To Pay

[www.pge.com/waystopay](http://www.pge.com/waystopay)

## Your Enrolled Programs

Net Energy Metering (NEM)

## Your Account Summary

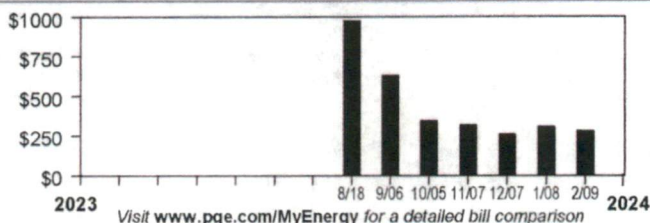
Amount Due on Previous Statement	\$308.98
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$308.98
Current PG&E Electric Delivery Charges	\$187.42
MCE Electric Generation Charges	97.42

**Total Amount Due by 03/01/2024 \$593.82**



**Payment Reminder – Your Account is Past Due**

## Electric Monthly Billing History



## Important Messages

**Friendly Payment Reminder** – We understand things come up and you may have forgotten to make a payment. For more information about our payment assistance options, please visit [pge.com/billhelp](http://pge.com/billhelp) or contact us to set up a pay plan.

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

*Continued on page 5*

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907340284980300000284840000059382



Account Number: \_\_\_\_\_

Due Date:

**03/01/2024**

Total Amount Due:

**\$593.82**

Amount Enclosed:

\$

KENDRA JUST  
3974 CIARLO LN  
VACAVILLE, CA 95688-9522

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: \_\_\_\_\_  
Statement Date: 02/09/2024  
Due Date: 03/01/2024

**Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.**

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

## Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

## Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/ccca](http://www.pge.com/ccca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: [www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_PRELIM\\_JF.pdf](http://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf).

**Recovery Bond Charge/Credit:** Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

**See the table reflecting "Your Electric Charges Breakdown" on the last page**

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Please do not mark in box. For system use only.

## Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: \_\_\_\_\_

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone \_\_\_\_\_ Primary Email \_\_\_\_\_

## Ways To Pay

- Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 1-  
Statement Date: 02/09/2024  
Due Date: 03/01/2024

## Details of PG&E Electric Delivery Charges

01/02/2024 - 01/30/2024 (29 billing days)

Service For: 3974 CIARLO LN

Service Agreement ID: 7345590614 CLOSED

Rate Schedule: E1 SB Residential Service

## Service Information

Meter # 1011303830  
Total Usage 0.000000 kWh

Meter # 1011303830  
Total Usage 0.000000 kWh

Total Usage 611.512250 kWh

Baseline Territory S  
Heat Source B - Not Electric  
Serial H  
Rotating Outage Block 50

01/02/2024 - 01/30/2024

Your Tier Usage

1

2

Tier 1 Allowance	295.80 kWh	(29 days x 10.2 kWh/day)	
Tier 1 Usage	295.800000 kWh	@ \$0.42009	\$124.26
Tier 2 Usage	315.712250 kWh	@ \$0.52566	165.96
Generation Credit			-107.86
Power Charge Indifference Adjustment			4.31
Franchise Fee Surcharge			0.75

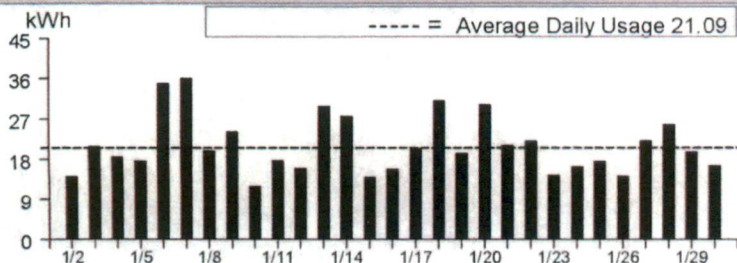
**Total PG&E Electric Delivery Charges \$187.42**

2019 Vintaged Power Charge Indifference Adjustment

## Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
N/A	23.25	21.09

## Electric Usage This Period: 611.512250 kWh, 29 billing days





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: [REDACTED]

Statement Date: 02/09/2024

Due Date: 03/01/2024

## Details of MCE Electric Generation Charges

01/02/2024 - 01/30/2024 (29 billing days)

Service For: 3974 CIARLO LN

Service Agreement ID: 7347636024 ESP Customer Number: 7345590614 CLOSED

01/02/2024 - 01/30/2024

Rate Schedule: E1

Total	611.512300 kWh @ \$0.14900	\$91.12
Deep Green	611.512300 kWh @ \$0.01000	6.12
	Net Charges 97.24	
Energy Commission Tax		0.18

**Total MCE Electric Generation Charges**

**\$97.42**

## Service Information

Total Usage 611.500000 kWh

For questions regarding charges on this page, please contact:

MCE

1-888-632-3674

[info@mcecleanenergy.org](mailto:info@mcecleanenergy.org)

## Additional Messages

MCE is a not-for-profit, public agency that sources 60-100% renewable energy for your electricity supply.

MCE's generation charges replace what PG&E would have charged you for electric generation. See the 'Generation Credit' on the 'Details of PG&E Electric Delivery Charges' page to see what PG&E would have charged. PG&E continues to provide electric delivery, gas, and billing.

You may be able to reduce your bill by signing up for discounts with CARE, FERA, and the Arrearage Management Program.

Learn more at [www.mceCleanEnergy.org](http://www.mceCleanEnergy.org).

MCE is committed to protecting your privacy. Learn more at [mceCleanEnergy.org/privacy](http://mceCleanEnergy.org/privacy).





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:  
Statement Date: 02/09/2024  
Due Date: 03/01/2024

## Important Messages (continued from page 1)

Your account has an unpaid balance from a prior bill. To avoid missing a future payment, you may wish to sign up for our recurring payment service. Please visit [www.pge.com/waystopay](http://www.pge.com/waystopay) for all your payment options.

Learn how you can manage your monthly bill and save energy this winter. Visit [www.pge.com/billexplainer](http://www.pge.com/billexplainer) to learn more.

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit [www.pge.com/care](http://www.pge.com/care).

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite [www.pge.com/espanol/care](http://www.pge.com/espanol/care).

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

We are working with your third party to bill applicable charges. These charges will appear in subsequent bills.

## Your Electric Charges Breakdown (from page 2)

Conservation Incentive	\$8.78
Transmission	29.23
Distribution	123.67
Electric Public Purpose Programs	16.68
Nuclear Decommissioning	-1.58
Wildfire Fund Charge	3.43
Recovery Bond Charge	3.23
Recovery Bond Credit	-3.23
Wildfire Hardening Charge	1.55
Competition Transition Charges (CTC)	0.62
Energy Cost Recovery Amount	-0.02
PCIA	4.31
Taxes and Other	0.75
<b>Total Electric Charges</b>	<b>\$187.42</b>